

# Infrastructure Engineer

**NORTH WEST**

**Closing Date:** 15th October 2021

**Quote:** IE/IT



# People Matters



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## I INFRASTRUCTURE ENGINEER

We are looking to recruit an Infrastructure Engineer with the potential to move into a team leader role to assist in providing technical support to a complex and ever-changing IT environment and to also improve reliability, availability, security, and performance across all aspects of the IT landscape. The role will be based in our Bolton office, Plodder Lane, BL4 0NN.

### What you'll do

- Support the business is key we are focused on the build in construction which means its paramount we support the business needs
- Support and optimise IT Infrastructure both physical and virtual
- Assist in the deployment and support of remote sites connectivity
- Support the effective documentation of server procedures regarding design and implementation of hardware, software, and systems
- Actively perform system monitoring, verifying the availability and integrity of all servers, systems, and key processes
- Support and maintain the company communication systems and other IT Infrastructure resources
- Solo site attendance for problem resolution
- Interfacing directly with all delivery teams on site
- Pick up business support calls in a timely, professional, and helpful manner
- Respond to business support emails in a timely, professional, and helpful manner.

### Essential Skills

- 2+ years working experience within an Infrastructure Team preferably from an MSP background
- Soft skills required for dealing with a diverse set of people ranging in tech skills
- Ability to talk in non tech terms
- Advanced working knowledge of Active Directory/DHCP/DNS/GPO etc
- Excellent troubleshooting skills and logical approach to problems
- Exceptional communication skills - both written and verbal
- Organised with high attention to detail
- O365 Administration
- System Administration skills (Operating systems, networking, hardware, virtualization)
- Project work involvement\implementation\planning
- System Centre Suite (SCCM)
- Virtual Machine Solutions (VMWare & Hyper-V)
- Virtual Desktop Solutions (VDI, VMWare View)
- Mobile Device Management solutions (MDM) Remote Desktop/VDI Deployments

## APPLY NOW

**Reporting to:** IT Manager

**Location:** Bolton

**How to apply:** Please email CV to [careers@seddon.co.uk](mailto:careers@seddon.co.uk) - quoting job reference - IE/IT

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