

IT Engineer

NORTH WEST

Closing Date: 19th November

Quote: IT/ITE



People Matters



25 DAYS HOLIDAY



PROFESSIONAL DEVELOPMENT



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PENSION SCHEME



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IT ENGINEER

We are looking to recruit an IT Engineer with minimum 2–3 years' experience (2nd/3rd line level) in a similar role to assist in providing technical support to a complex and ever-changing IT environment and to also improve reliability, availability, security, and performance across all aspects of the IT landscape.

The role will be based in our Bolton office and requires the ability to deliver on both operational and project tasks, against deadlines and working to industry best practice. The role requires flexibility and the willingness to travel to carry out specific site tasks.

What you'll do

- Support the business is key we are focused on the build in construction which means its paramount we support the business needs
- Support and optimise IT Infrastructure both physical and virtual
- Assist in the deployment and support of remote sites connectivity
- Support the effective documentation of server procedures regarding design and implementation of hardware, software, and systems
- Actively perform system monitoring, verifying the availability and integrity of all servers, systems, and key processes
- Support and maintain the company communication systems and other IT Infrastructure resources
- Solo site attendance for problem resolution
- Interfacing directly with all delivery teams on site
- Pick up business support calls in a timely, professional, and helpful manner
- Respond to business support emails in a timely, professional, and helpful manner.

Essential Skills

- 2+ years working experience working at 2nd/ 3rd line level preferably from an MSP background
- Soft skills required for dealing with a diverse set of people ranging in tech skills
- Ability to talk in non tech terms
- Working knowledge of Active Directory/DHCP/DNS/GPO etc
- Excellent troubleshooting skills and logical approach to problems
- Exceptional communication skills - both written and verbal
- Organised with high attention to detail
- O365 Administration
- System Administration skills (Operating systems, networking, hardware, virtualization)
- Project work involvement\implementation\planning
- Working knowledge / basic understanding Virtual Machine Solutions (VMWare & Hyper-V)
- Working knowledge / basic understanding Virtual Desktop Solutions (VDI, VMWare View)
- Working knowledge / basic understanding Mobile Device Management solutions (MDM) Remote Desktop/VDI Deployments

APPLY NOW

Reporting to: IT Manager

Location: Bolton

How to apply: Please email CV to careers@seddon.co.uk - quoting job reference - IT/ITE

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